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Prohibited & Unacceptable Items List

1. Lithium batteries that are not contained in or not packaged with equipment cannot be shipped.
2. Used faulty phones not allowed – only new mobile phones, limited to 2 phones per shipment is accepted
3. Packages weighing excess of 30kg (Speak to our customer service team for parcels weighing more than 30Kg)
4. Packages that are inadequately packaged
5. Illicit drugs
6. Guns or toy guns
7. Indecent or obscene material
8. Money
9. Alcohol, liquids, body oils, any kind of gel, sprays
10. Precious metal or stones
11. Knives or any other sharp objects
12. All types of glass
13. Hazardous cosmetics, flammable lotions, creams, nail polish, hairspray, any kind of chemical, toners
14. Live plants
15. Perishable foods
16. Furs
17. Tobacco and tobacco products
18. Sex Toys (They will be seized by customs)

Note: Should you be unsure about an item, contact our customer service team for guidance before you purchase